## Support and assistance



#### For banking information

Consult the English information sheets from Desjardins service :



#### **★** How to use ATMs



**★** Send money in another country



**★** Send money by SMS or email



★ Virtually deposit a check

#### To go to a Desjardins branch

**♥** 315 boulevard Armand-Thériault, Rivière-du-Loup



#### For learning French

There are several French-language services.

Ask your employer to enroll you.

**★** Francisation Québec

♠ AgriFrancisation (only for agricultural workers)

# Leisure, sports and culture



### Need to move and make new connections?

Follow us on Facebook to stay informed about what's happening in Rivière-du-Loup!



f Immigration Rivière-du-Loup



f Service loisirs RDL pour un mode de vie actif



What are the support and exchange networks in Rivière-du-Loup?



f Loups et louves d'adoption Rivière-du-loup



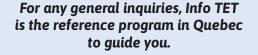
★ Fiches d'accueil pour personnes immigrantes

For English-speaking individuals



f Heritage lower St-Laurence

These social networks are in French, but some users speak **English and Spanish**.



) +1 888 454-3998

+1 514 235-2765



★ infotetquebec.com

For personalized service in the Rivière-du-Loup region in French, Spanish, or English

Feel free to contact the Employment Access Service (SAE) in Rivière-du-Loup.

) +1 418 855-277, poste 105

© Omar Lopez: +1 418 714-7814

@ omar.lopez.luevano@accesemploi.org



Do you want to know more about Bas-Saint-Laurent?



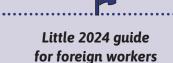
**★** www.bas-saint-laurent.org





Ce projet est financé par le gouvernement du Canada



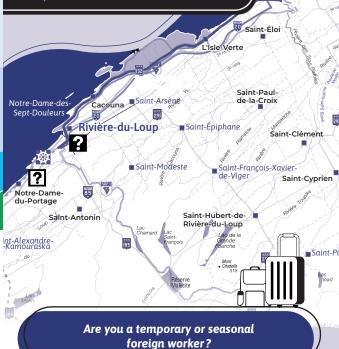


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### Welcome

to Bas-Saint-Laurent

#### MRC DE RIVIÈRE-DU-LOUP



Do you have a closed permit of less than a year and you work in Bas-Saint-Laurent, in Rivière-du-Loup?

This information document is for you; it will guide you to the resources available in your language.









# Local services





#### **♥** IN RIVIÈRE-DU-LOUP



To find second-hand clothing, sports items, or kitchenware at low prices

The Saint-Vincent de Paul Society is a real treasure trove!

**♀** 15-A rue Frontenac, Rivière-du-Loup



f Saint-Vincent de Paul féminine RDL



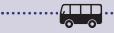
#### For free or low-cost food

The Carrefour of Popular Initiatives is here for you!

9 rue Lafontaine, Rivière-du-Loup



f Carrefour d'initiative populaire



To travel to major centers



★ www.orleansexpress.com/fr

#### To find food from my country

Large grocery stores like Maxi offer a nice variety of food. At the Rivière-de-Loup Shopping Center, you will also find a pharmacy and various clothing and accessory stores at reasonable prices.

**♀** 298 boul. Armand-Thériault, Rivière-du-Loup



#### For a health issue

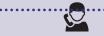
Go to the Grand-Portage Regional Hospital Center.

#### **♀** 75 rue Saint-Henri, Rivière-du-Loup

For health advice, dial **811.**A nurse will guide you to self-care at home or direct you to a resource.

In case of emergency, dial 911.

### Support and assistance



I have a health issue, but I don't speak French or English.

SIARI is here to offer interpretation and translation services for all sorts of situations.

(S) Karol Pulido: +1 514 585-4763

@ TET@siari.org



#### For questions regarding taxation

At UPA de la Montérégie, a team will answer all your questions.

1 +1 888 454-3998

\$\text{\Omega}\$ +1 514 235-2765

f Trabajadores agrícolas temporales en Québec



#### I need information and legal advice.

Call Justice ProBono; a lawyer will answer your questions.

) +1 866 999-4881

f Justice Pro Bono



### I need information about my rights and responsibilities at work.

The Centre for Immigrant Workers defends the labor rights of migrant workers.

\$\text{\Omega}\$ +1 438 300-8186

@ bas-saint-laurent@iwc-cti.ca



I feel lonely and would like to speak with someone in my language.

Don't hesitate. Contact the SOS Psychosocial Health line.

) +1 888 286-7584

© +1 514 776-7120

@ soutienTET@cafla.ca



These support services are free and offered in French, Spanish, and English. They are aimed at temporary and seasonal workers with a closed work permit of less than one year.